September 11, 2003

Ms. Sara Shiplet Waitt Senior Associate Commissioner Texas Department of Insurance P.O. Box 149104 Austin, Texas 78714-9104

OR2003-6381

Dear Ms. Waitt:

You ask whether certain information is subject to required public disclosure under chapter 552 of the Government Code. Your request was assigned ID# 187544.

The Texas Department of Insurance (the "department") received a request for motorcycle rates and rules associated with Old American County Mutual Fire Insurance Company ("Old American"). You indicated to the requestor that the department does not possess the requested rules. See Economic Opportunities Dev. Corp. of San Antonio v. Bustamante, 562 S.W.2d 266 (Tex. Civ. App.-San Antonio 1978, writ dism'd) (governmental body need not create new information in response to request or release information that does not exist at time request is received). The requestor subsequently modified the request to seek the entire filing for Old American's motorcycle program. You state that the submitted information may be confidential under chapter 552 of the Government Code, but make no arguments and take no position as to whether the information is so excepted from disclosure. You inform this office and provide documentation showing that you have notified Old American of the request for information. See Gov't Code § 552.305 (permitting interested third party to submit to attorney general reasons why requested information should not be released); see also Open Records Decision No. 542 (1990) (determining that statutory predecessor to section 552.305 permits governmental body to rely on interested third party to raise and explain applicability of exception in Public Information Act (the "Act") in certain circumstances). This office has received a response from Old American. We have considered the exceptions claimed and have reviewed the submitted information.

Old American claims that its underwriting guidelines and rules pertaining to the Pacific Specialty motorcycle insurance program are excepted from disclosure under section 552.110

of the Government Code.¹ As noted above, the department has indicated that it does not possess responsive rules. Therefore, we address Old American's arguments only in relation to the submitted information. Section 552.110 protects the property interests of private persons by excepting from disclosure two types of information: (1) trade secrets obtained from a person and privileged or confidential by statute or judicial decision and (2) commercial or financial information for which it is demonstrated based on specific factual evidence that disclosure would cause substantial competitive harm to the person from whom the information was obtained. Gov't Code § 552.110(a), (b).

Section 552.110(a) protects the property interests of private parties by excepting from disclosure trade secrets obtained from a person and privileged or confidential by statute or judicial decision. *See* Gov't Code § 552.110(a). A "trade secret"

may consist of any formula, pattern, device or compilation of information which is used in one's business, and which gives [one] an opportunity to obtain an advantage over competitors who do not know or use it. It may be a formula for a chemical compound, a process of manufacturing, treating or preserving materials, a pattern for a machine or other device, or a list of customers. It differs from other secret information in a business in that it is not simply information as to single or ephemeral events in the conduct of the business, as for example the amount or other terms of a secret bid for a contract or the salary of certain employees. . . . A trade secret is a process or device for continuous use in the operation of the business. Generally it relates to the production of goods, as for example, a machine or formula for the production of an article. It may, however, relate to the sale of goods or to other operations in the business, such as a code for determining discounts, rebates or other concessions in a price list or catalogue, or a list of specialized customers, or a method of bookkeeping or other office management.

RESTATEMENT OF TORTS § 757 cmt. b (1939); see also Hyde Corp. v. Huffines, 314 S.W.2d 763, 776 (Tex. 1958); Open Records Decision Nos. 255 (1980), 232 (1979), 217 (1978).

There are six factors to be assessed in determining whether information qualifies as a trade secret:

- (1) the extent to which the information is known outside of [the company's] business;
- (2) the extent to which it is known by employees and others involved in [the company's] business;

We note that Old American does not seek to withhold the submitted program rates from the requestor.

- (3) the extent of measures taken by [the company] to guard the secrecy of the information;
- (4) the value of the information to [the company] and to [its] competitors;
- (5) the amount of effort or money expended by [the company] in developing this information; and
- (6) the ease or difficulty with which the information could be properly acquired or duplicated by others.

RESTATEMENT OF TORTS § 757 cmt. b (1939); see also Open Records Decision No. 232 (1979). This office has held that if a governmental body takes no position with regard to the application of the trade secret branch of section 552.110 to requested information, we must accept a private person's claim for exception as valid under that branch if that person establishes a prima facie case for exception and no argument is submitted that rebuts the claim as a matter of law. Open Records Decision No. 552 at 5-6 (1990). However, we cannot conclude that section 552.110(a) is applicable unless it has been shown that the information meets the definition of a trade secret and the necessary factors have been demonstrated to establish a trade secret claim. Open Records Decision No. 402 (1983).

Section 552.110(b) excepts from disclosure "[c]ommercial or financial information for which it is demonstrated based on specific factual evidence that disclosure would cause substantial competitive harm to the person from whom the information was obtained." An entity will not meet its burden under section 552.110(b) by a mere conclusory assertion of a possibility of commercial harm. *Cf. National Parks & Conservation Ass'n v. Morton*, 498 F.2d 765, 770 (D.C. Cir. 1974). The governmental body or interested third party raising section 552.110(b) must provide a specific factual or evidentiary showing that substantial competitive injury would likely result from disclosure of the requested information. *See* Open Records Decision No. 661 (1999); *see also National Parks*, 498 F.2d at 770.

Upon review of Old American's arguments and the submitted information, we determine that Old American has demonstrated the applicability of section 552.110(a) to portions of the information at issue. Specifically, we find that Old American has demonstrated that its underwriting guidelines pertaining to insurance programs are trade secrets. Thus, we determine that Old American has made a *prima facie* case under section 552.110(a) for that information and we have received no arguments to rebut this claim. The department must withhold the underwriting guidelines pertaining to the Old American insurance program at issue pursuant to section 552.110(a) of the Government Code. However, we find that Old American has not adequately demonstrated that the remaining submitted information consists of either trade secret information or commercial or financial information the release of which would result in substantial competitive harm to Old American. Therefore, we determine that Old American has not shown that the remainder of the submitted information is excepted under section 552.110.

Old American also argues that the submitted information is confidential under section 31.05 of the Penal Code.² Section 31.05 provides in pertinent part:

- (b) A person commits an offense if, without the owner's effective consent, he knowingly:
 - (1) steals a trade secret;
 - (2) makes a copy of an article representing a trade secret; or
 - (3) communicates or transmits a trade secret.
- (c) An offense under this section is a felony of the third degree.

Penal Code § 31.05(b), (c). We have already determined that the remainder of the information at issue does not consist of a trade secret. We also note that section 31.05 does not expressly make information confidential. In order for section 552.101 to apply, a statute must contain language expressly making certain information confidential. See Open Records Decision Nos. 658 at 4 (1998), 478 at 2 (1987), 465 at 4-5 (1987). Confidentiality cannot be implied from the structure of a statute or rule. See Open Records Decision No. 465 at 4-5 (1987). Accordingly, the department may not withhold any portion of the submitted information from disclosure pursuant to section 552.101 of the Government Code in conjunction with section 31.05 of the Penal Code.³

In summary, the department must withhold underwriting guidelines pertaining to the Pacific Specialty motorcycle insurance program from disclosure under section 552.110(a). The remainder of the submitted information must be released to the requestor.

This letter ruling is limited to the particular records at issue in this request and limited to the facts as presented to us; therefore, this ruling must not be relied upon as a previous determination regarding any other records or any other circumstances.

This ruling triggers important deadlines regarding the rights and responsibilities of the governmental body and of the requestor. For example, governmental bodies are prohibited from asking the attorney general to reconsider this ruling. Gov't Code § 552.301(f). If the governmental body wants to challenge this ruling, the governmental body must appeal by

² Section 552.101 of the Government Code excepts from disclosure "information considered to be confidential by law, either constitutional, statutory, or by judicial decision." This section encompasses information protected by other statutes.

³ Old American asks this office to issue a previous determination to the department regarding the public availability of the company's underwriting guidelines. The department has not asked this office to issue a previous determination for this information. We decline to issue a previous determination regarding Old American's underwriting guidelines at this time.

filing suit in Travis County within 30 calendar days. *Id.* § 552.324(b). In order to get the full benefit of such an appeal, the governmental body must file suit within 10 calendar days. *Id.* § 552.353(b)(3), (c). If the governmental body does not appeal this ruling and the governmental body does not comply with it, then both the requestor and the attorney general have the right to file suit against the governmental body to enforce this ruling. *Id.* § 552.321(a).

If this ruling requires the governmental body to release all or part of the requested information, the governmental body is responsible for taking the next step. Based on the statute, the attorney general expects that, within 10 calendar days of this ruling, the governmental body will do one of the following three things: 1) release the public records; 2) notify the requestor of the exact day, time, and place that copies of the records will be provided or that the records can be inspected; or 3) notify the requestor of the governmental body's intent to challenge this letter ruling in court. If the governmental body fails to do one of these three things within 10 calendar days of this ruling, then the requestor should report that failure to the attorney general's Open Government Hotline, toll free, at (877) 673-6839. The requestor may also file a complaint with the district or county attorney. *Id.* § 552.3215(e).

If this ruling requires or permits the governmental body to withhold all or some of the requested information, the requestor can appeal that decision by suing the governmental body. *Id.* § 552.321(a); *Texas Dep't of Pub. Safety v. Gilbreath*, 842 S.W.2d 408, 411 (Tex. App.—Austin 1992, no writ).

Please remember that under the Act the release of information triggers certain procedures for costs and charges to the requestor. If records are released in compliance with this ruling, be sure that all charges for the information are at or below the legal amounts. Questions or complaints about over-charging must be directed to Hadassah Schloss at the Texas Building and Procurement Commission at (512) 475-2497.

If the governmental body, the requestor, or any other person has questions or comments about this ruling, they may contact our office. We note that a third party may challenge this ruling by filing suit seeking to withhold information from a requestor. Gov't Code § 552.325. Although there is no statutory deadline for contacting us, the attorney general prefers to receive any comments within 10 calendar days of the date of this ruling.

Sincerely,

Kristen Bates

Assistant Attorney General Open Records Division

KAB/lmt

Ref: ID# 187544

Enc. Submitted documents

c: Raheem Ladha
881 Alma Real Drive # 205
Pacific Palisades, CA 90272
(w/o enclosures)

Mr. Bruce McCandless, III Long, Burner, Parks & DeLargy P. O. Box 2212 Austin, Texas 78768-2212 (w/o enclosures)